

# **Investor Presentation**

First Quarter Fiscal Year 2016 February 2016



# Forward-Looking Information



This presentation contains forward-looking statements. All forward-looking statements speak only as of the date of this presentation. Except as required by applicable law, we do not intend to publicly update or revise any forward-looking statements. These forward-looking statements are only predictions and are not guarantees of performance. These statements are based on our management's beliefs and assumptions, which in turn are based on currently available information. The outcome of the events described in these forward-looking statements is subject to known and unknown risks, uncertainties and other factors that may cause our actual results, levels of activity, performance or achievements to differ materially from any future results, levels of activity, performance or achievements expressed or implied by these forward-looking statements. Many of these factors are beyond our ability to control or predict. You can identify forward-looking statements by terminology such as "may," "will," "should," "could," "would," "expects," "intends," "plans," "anticipates," "believes," "estimates," "predicts," "potential," "continues" or the negative of these terms or other comparable terminology. These statements include, among others, statements regarding our expected business outlook, anticipated financial and operating results, our business strategy and means to implement the strategy, our objectives, the amount and timing of capital expenditures, the likelihood of our success in expanding our business, financial plans, budgets, working capital needs and sources of liquidity.

Potential investors should carefully review in its entirety our filings with the Securities and Exchange Commission from time to time. You should be aware that the occurrence of the events described in the "Risk Factors" section and elsewhere in our periodic reports could harm our business, prospects, operating results, and financial condition.

The financial information provided herein includes the Company's discontinued operations for its UK retail supply chain business which was closed effective September 30, 2011.

# Who We Are

Liquidity Services is a global solution provider in the reverse supply chain with the world's largest marketplace for business surplus.



Manage, value, and sell surplus across the globe in virtually every asset category and condition



Maximize return, more efficiently and more strategically



Optimize and execute surplus management strategies to achieve your business goals



Trusted by over 8,000 clients worldwide

**Experienced** in over

500

asset categories and all asset conditions

The Industry
Leader in
the Reverse
Supply Chain

\$6 billion
in completed
transactions

Nearly

3 million
registered buyers

Over **500,000** 

transactions completed annually

Proven multichannel marketing & sales strategies for

B2B and B2C

Over

1,000

employees with reach into nearly 200 countries and territories

**Publicly traded company** 



(NASDAQ: LQDT) since 2006 IPO



**OUR PURPOSE:** To intelligently capture the enduring value of surplus, benefiting our clients, our buyers, and our planet.

#### **CLIENTS**



For enterprises with used, idle, or excess assets and inventory:

- Expertise and intelligence that achieve high-performance results aligned to strategic goals
- Comprehensive and scalable solutions
- Superior people, processes, and systems to maximize return

#### **BUYERS**



For organizations and consumers looking to achieve business or personal goals:

- Convenient access to wide range of assets
- Accurate, comprehensive product information and fair market prices
- Helpful, responsive customer support when it is needed

#### **PLANET**



For the planet's natural resources, environment, and beauty:

- Extend life of assets and inventory and increase reuse and recycling
- Prevent unnecessary waste and defer assets from landfills
- Dispose of surplus in environmentally safe manner

# Delivering Maximum Value to Clients

#### CLIENTS WE SERVE



Aerospace & Defense



Consumer Brands & OEMs



Fast-Moving Consumer Goods



Mining & Large Construction



Automotive Manufacturing



Electronics Manufacturing



Government



Retail



Biopharmaceuticals



Energy



Industrial Manufacturing



Transportation

# OUR VALUE PROPOSITION TO CLIENTS



#### **Better Service**

Superior levels of industry and asset expertise, responsiveness, intelligence, and analytics that achieve high-performance results aligned to your strategic goals



#### Better Scale

Complete solutions tailored to your industry's specific requirements that are comprehensive, modular, and scalable, spanning all volumes, asset categories, conditions, sales channels, and locations worldwide



#### **Better Results**

Right combination of great people, best-in-class processes, and cuttingedge systems to deliver maximum return today and into the future

# Services

Liquidity Services provides organizations in every major industry with consultative surplus asset management, valuation, and sales solutions.

#### Services for Surplus Capital Assets

- Program Management
- Valuation Services
- · Asset Management
- Marketing & Sales
- · Warehousing & Transportation Support
- · Buyer Customer Support
- Compliance & Risk Mitigation



#### Services for Surplus Retail Inventory

- Program Management
- · Reconciliation, RTV, & RMA
- · Refurbishment & Recycling
- · Marketing & Sales
- Fulfillment Services
- · Buyer Customer Support
- Compliance & Risk Mitigation



# Client Depth Across Industries



# Walmart \* COLE CONTROL STAPES

















# Providing Superior Buyer Experiences

#### **BUYERS WE SERVE**

Self-Employed Individual Opportunists



#### Small Businesses & Resellers



Online/Offline Retailers



Distributors



Refurbishers



Wholesalers



Flea markets



Recyclers

OUR VALUE PROPOSITION TO BUYERS



#### **Superior Product Quality and Information**

Large volumes and recurring flows of products; refurbishment services to enhance and ensure product quality; ability to view detailed product information, ask questions, and inspect items



#### Fair Prices

Auction format ensures assets are sold for fair market value; assets available all over the world, making it easy to keep shipping costs low or pick up items



#### **Excellent Customer Service**

Support every aspect of the buyer experience; 94% repeat bidder rate; rated A+ provider by the Better Business Bureau

# Your Global Partner

Owings Mills, MD

Plainfield, IN

Scottsdale, AZ

Washington, DC

**Argentina** 

Buenos Aires

**Australia** 

Victoria

Brazil

São Paulo

Canada

Toronto, ON

Brampton, ON

Mississauga, ON

Perth

With locations all over the world, Liquidity Services provides you with global coverage for your reverse supply chain.

#### 53 locations

## 21 countries

# 6 continents

#### **United States**

Anaheim, CA

Atlanta, GA (2)

Cranbury, NJ

Fontana, CA

Fort Worth, TX

Frisco, TX

Garland, TX

Groveport, OH

Hayward, CA

Hopkins, MN

Houston, TX

Indianapolis, IN

Las Vegas, NV (2)

Lockbourne, OH

Montgomery, AL

Nashville, TN

New Castle, DE

North Wilkesboro, NC

Oklahoma City, OK

#### China

Hong Kong Shanghai

#### Colombia

Bogota

#### Costa Rica

Heredia

#### France

Vanves

#### Germany

Munich

#### India

Mumbai

#### Ireland

Dublin

#### Japan

Tokyo

#### Malaysia

Kuala Lumpur

#### Mexico

Mexico City

#### **Philippines**

Muntinlupa City 1770

#### Singapore

Singapore 189702

#### Spain

Barcelona

#### **South Africa**

Cape Town Johannesburg

#### United Arab Emirates

Dubai

#### **United Kingdom**

Birmingham Bristol

Leeds

London

# North American Reach

With 13 warehouses and fulfillment centers totaling over two million square feet and five lots totaling over 110 acres, we can meet your storage and transportation needs across North America.

#### Warehouses

Groveport, OH Lockbourne, OH Oklahoma City, OK (2) Hayward, CA

#### **Fulfillment Centers**

Cranbury, NJ
Plainfield, IN
Garland, TX
Las Vegas, NV (2)
North Wilkesboro, NC
Hopkins, MN
Toronto, Canada

#### Lots

Atlanta
Dallas/Ft Worth
Delaware
Indianapolis
Los Angeles



# Market Opportunity



\$50 Billion Retailers & OEMs

\$3 Billion
U.S Public Sector

\$8 Billion
Energy

\$20 Billion
Industrial Capital Assets

\$48 Billion
Transportation

## \$130 Billion Total Addressable Market

Our Clients Across Industries









































# **Growth Strategy**



Acquire Complementary Businesses

Develop and Enhance Features and Services

Expand Vertical Market Segments and Expertise

Grow Buyer
Base and Increase
Penetration

Increase Penetration of Existing Sellers Develop New Seller Relationships

Consistent execution of growth strategy delivers long term shareholder value

# Current Initiatives

# **LiquidityOne Transformation Initiative**

LiquidityOne Transformation(LOT) is a transformation program that involves defining best practices across the company and building a modern technology platform to drive scale and growth.

LOT will consolidate multiple IT platforms into a single, modular platform that will support the entire company.

The key modules are:

Customer Management Module (CMM): management of buyer/client leads, contacts, and customer support

Property Management Module (PMM): streamlined process to receive, manage, and ship assets

Finance ERP/HRIS: management of finances/payroll/employee data

Transaction Management Module (TMM): manages marketplace functionality – search, bid, pay, account management

# Why LiquidityOne?



Enables singular, more powerful network effect, provides our buyer base with access to all the property available across all marketplaces, and provides a common account experience for sellers



Simplify and streamline operations by enabling common playbooks and global standard operating procedures

#### **RATIONALE**



Reduce risk by replacing the suite of legacy systems that are underpowered, fragile, and difficult to scale



Decrease the cost of our systems infrastructure and improve the functionality of our systems support

# **Increased Efficiency Enables Growth**

Target opportunities for expansion include:



Tuck-in acquisitions to deepen and broaden our industry presence



**Expanded RTV** and refurbishment programs



**Enhanced** AssetZone and data analytics capabilities and business model (CAG, RSCG)



**Self-service** model to capture new segments of the commercial market



**Organic growth** by doing more with existing clients and adding new customers

# Financial Results

# Financial Highlights



#### **Compelling Business Model**

- High Customer Value
- Multiple, Recurring Revenue Streams
- Large Average Transaction Values
- Diversified Product and Customer Mix
- Significant Barriers to Exit as Critical Mass Builds

#### **Strong Financial Position**

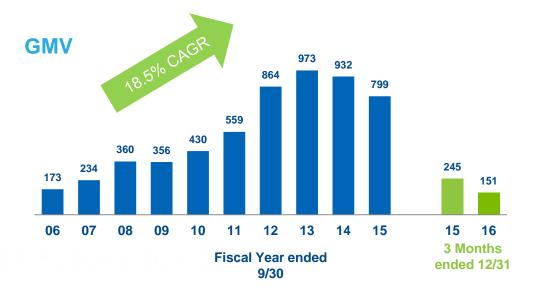
- \$85.5 million of Cash
- Debt Free
- Minimal Cap Ex \$8.0 \$9.0M Annually

#### **Top Line Growth Trend\***



# Multiple, Synergistic Revenue Streams

- Consignment Model
- Profit Sharing Model
- Purchase Model
- Revenue Share Model
- Service Revenue
- Buyer Premium Fees





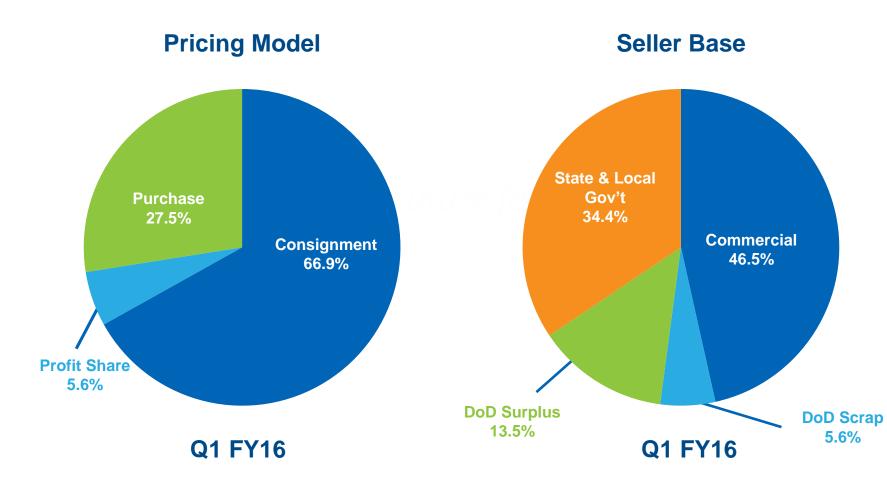


<sup>\*</sup> All numbers are in millions

#### **Diversification**



**GMV Mix** 



## **Profitability Trend**



Adjusted EBITDA<sup>(1)\*</sup>



#### Note: Percentages indicate margin based on GAAP Revenue

(1) Adjusted EBITDA shown for fiscal years 2002 – 2015 is from continuing operations and includes adjustments for stock-based compensation expense, acquisition costs including changes in earn out estimates, goodwill and long-lived assets impairment, business realignment expense, and business disposition loss. For the fiscal years ended September 30, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014 and 2015, Net Income was \$1.3M, \$2.8M, \$5.3M, \$4.1M, \$8.0M, \$11.0M, \$11.6M, \$5.7M, \$12.0M, \$8.5M, \$48.3M, \$41.1M,\$30.4M, and \$(104.8)M respectively. For the three months ended December 31, 2014 and 2015, Net Income (Loss) was (\$64.1M) and (\$5.2M), respectively.

# Operating Model – Based on GMV



	FY 2009	FY 2010	FY 2011	FY2012	FY2013	FY2014	FY2015	Q1'FY16
Gross Merchandise Volume	100%	100%	100%	100%	100%	100%	100%	100%
Revenue	66.3%	66.7%	60.4%	55.0%	52.0%	53.2%	49.7%	43.5%
Cost of Goods Sold	24.3%	27.7%	24.3%	22.9%	20.5%	22.7%	20.8%	17.8%
Profit-Sharing Distributions	12.7%	10.0%	8.9%	5.0%	3.7%	3.8%	3.5%	1.6%
Technology and Operations	13.1%	11.4%	9.9%	7.8%	9.3%	11.7%	12.5%	15.1%
Sales and Marketing	5.1%	5.0%	4.3%	3.6%	4.1%	4.5%	5.2%	6.2%
General and Administrative (1)	4.5%	3.9%	3.6%	3.0%	3.6%	3.7%	3.6%	5.1%
Adjusted EBITDA Margin <sup>(2)</sup>	6.6%	8.7%	9.4%	12.7%	10.8%	6.8%	4.1%	-2.2%

<sup>(1)</sup> General and Administrative excludes stock-based compensation, acquisition costs and related fair value adjustments and impairment of goodwill and long-lived assets (2) See slide #24 for a reconciliation to Adjusted EBITDA

# Reconciliation of Financial Data



In Thousands	Year ended September 30,									3 months ended December 31,		
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2014	2015
Net Income (Loss)	\$7,981	\$11,019	\$11,553	\$5,719	\$12,013	\$8,512	\$48,296	\$41,104	\$30,390	(\$104,815)	(\$64,116)	(\$5,197)
Interest & other expense (income), net	(431)	(2,176)	(1,495)	(516)	(69)	111	2,218	(704)	370	171	38	(60)
(Benefit) Provision for income taxes	5,295	7,460	8,546	7,961	12,194	4,419	31,652	27,551	19,657	(39,571)	(20,918)	(2,154)
Amortization of contract intangibles	813	813	813	813	813	813	7,943	7,265	7,265	1,211	1,211	-
Depreciation and amortization	727	1,302	2,083	3,116	4,124	5,519	6,223	10,109	9,330	8,024	1,992	1,672
EBITDA	\$14,385	\$18,418	\$21,500	\$17,093	\$29,075	\$19,374	\$96,332	\$85,325	\$67,012	(\$134,980)	(\$81,793)	(\$5,739)
Stock compensation expense	623	1,943	4,674	6,465	7,891	9,136	12,117	13,379	12,605	12,405	2,602	2,420
Acquisition costs and related fair value adjustments and impairment of goodwill and long-lived assets	-	-	-	-	524	24,167	1,695	5,921	(18,384)	147,414	96,238	39
Business Realignment Expense (severance cost	-	-	-	-	-	-	-	-	1,780	273	-	-
Business Disposition Loss	-	-	-	-	-	-	-	-	-	7,963	-	-
Adjusted EBITDA	\$15,008	\$20,361	\$26,174	\$23,558	\$37,490	\$52,677	\$110,144	\$104,625	\$63,013	\$33,075	\$17,047	(\$3,280)



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